1. SHORT INFORMATION ABOUT JAMBI PROVINCE

The province is located in the middle of the east coast of Sumatra island. Geographical boundaries of this province is the northern province of Riau, south of the South Sumatra province, west of the West Sumatra province, east of the South China Sea. Jambi province, including in the areas of growth triangle Indonesia - Malaysia - Singapore. Administratively, Jambi province is divided into nine districts and two cities, namely Kerinci Regency, Regency Sarolangun, District Merangin, Bungo district, Tebo Regency, Regency Batanghari, Muara Jambi, West Tanjung Jabung District, Eastern District of Tanjung Jabung and Buo and River City. The city of Jambi. This province consists of 60 districts definitive, representative of 7 districts, 1036 villages and 102 wards. Jambi is rich in natural potentials originating from the primary sector, namely agriculture, plantation and mining exploration results. Rubber and oil palm plantations that are a primary focus area of Jambi, because these plants into the international trade of commodities.

Jambi City Government was established by Decree No.103/1946 Sumatra Governor as Big City Autonomous Region in Sumatra, later reinforced by Law No.9/1956 and declared the Autonomous Region within the City of Central Sumatra Province. With the establishment of Jambi province on January 6, 1948, and since it is also the official city became the capital of Jambi province. Jambi City as a Regional Level II has become part of the three provinces of Sumatra, Central Sumatra and Jambi provinces now. Jambi Province customs thick with Malays. Adat is what regulates all activities and behavior of citizens who based on Islamic law.

The majority of the population in this province is Jambi Malays. While other tribes who inhabit this province is the Minang, Bugis, Javanese, Sundanese, Batak, Chinese, Arabic, and India. Regional languages spoken in Jambi Province, is Bahasa Melayu, with several local dialects, such as dialect, Kerinci, Bungo / Tebo, Sarolangun, Bangko, East Melayu (Jabung Western Cape and Eastern Cape Jabung), Batang Hari, Jambi Overseas, Children In and Mixed. Especially for the people of Kerinci, they have their own alphabet, known as Encong script.

Jambi is the name of the province also the name of the city

2. HOW TO REACH JAMBI

a. By plane:

There are several daily flights from Jakarta The flight duration to SulthanTaha Airport is about 1 and 20 min. The airport is located in Thehok region of Jambi about 5 km from City center. Pick up from Airport can be arranged by CRC office. Alternative is the Taxi. From Airport to Telanaipura Campus cost about Rp. 50,000,- and from Airport to Mendalo Campus cost about Rp. 75,000,- Taxi can be ordererd after the exist of the arrival hall

3. HOW TO BEHAVE RIGHT IN PUBLIC

Jambi people’s customs and traditions are compare able to other regions in Indonesia. Some basics:

- Man and woman who do not have family relationship or marriage ties are not allowed to stay in same house.
- Get used to using decent/proper clothes, especially for women.
- Using casual t-shirt (t-shirt without collar) and sandal is not polite for formal business such as visiting governmental offices.
- Sandal and "pakaian terbuka" is not allowed to be used during formal activity in Jambi University Campus.
- No alcohol in public
4. PUBLIC TRANSPORTATION

a. Public transportation (ANGKOT acronym from Angkutan Kota; City Transportation)
   ANGKOT in Jambi is differentiated based the region by its color; however, all Angkot will pass the City Center and have a final stop by in Angkot Station in City Center. The name of the Angkot station is "Terminal Rawasari). It means that it is possible to go anywhere in Jambi city from Terminal Rawasari:
   a. Yellow color
      Direction : Simpang Rimbo – Simpang Kawat – Pasar (City Center)
   b. Red color
      Direction : Thehok – Talangbanjar – Pasar (City Center)
   c. Green color
      Direction : Jelutung – Kotabaru – Perumnas – Pasar (City Center)
   d. Blue color with a forward-facing seat
      Direction : Sipin – Pasar (City Center)
   e. Blue color with seats facing each other
      Direction : Telanai - Broni – Pasar (City Center)
      Rate : Rp. 4,000, one way

b. Taxi
   Nowadays you can find many taxis in the airport or even on the street. Such as CERIA TAKSI, CEMPAKA TAKSI (see page 7), etc.

c. Ojek
   Price usually depends on the distance of the distance. If it's only 3 km it around Rp. 2,000. Motorcycle taxis (OJEK) are the transport services offered by the individual on a motorbike. The rider usually wear a kind of jacket on his back written "Persatuan OJEK". It is better to bargain first before use the service.

d. Ojek online “Grabme”. This applications can be downloaded for Android, and BB.

d. CRC 990 Shuttle Car
   CRC 990 Jambi’s office have 2 (two) vehicle. One Innova (Standard car) and a 4WD TRITON (double cabin) Innova is mainly used in Jambi city and Triton is used mainly for field. Office vehicle can be ordered via CRC office. For are available at the office or SharePoint.

5. FOOD
   In Jambi, we can find several kinds of food and beverage.

1. Indonesia Food
   a) Restaurant / “rumah makan” Padang (Padang is Capital city of West Sumatra); providing hot and spicy food. It is the most common restaurant in Jambi. The price is varied between Rp 10,000,- Rp. 25,000,- per person. The sign in their signboard usually mentioned “Rumah Makan” or “Restoran Padang”
   b) Other Indonesian Restaurant: usually providing not really hot and spicy food. Some restaurants also provide sea food and fish as their main menu.
      1) Pujasera Jelutung (providing various kinds of Indonesian food). Located at Jl. Hayam Wuruk No.1, Jelutung, Kota Jambi, Jambi 36124, Indonesia
      2) Wong Solo. Located at Jalan M. Yusuf Singedekane No. 2, Telanai pura, Kota Jambi, Indonesia. Phone number +62741 670088
and there are also many restaurants that provide fish, chicken, or vegetables.

c) **Nasi Uduk:** It is a small restaurant next to the street and usually open only during the night. The main menus are pecel lele (catfish), fried chicken, and fried pigeon. The price is only about Rp 10,000 per person.

d) **Nasi Goreng:** There are also several kinds of this small restaurant that provide nasigoreng (fried rice), fried and boiled noodle, and soto. This kind of food can be found almost anywhere in Jambi.

e) **Lontong and Nasi Gemuk** In Jambi, people usually take “lontong” (special boiled rice with young jackfruit) and nasi gemuk (rice that boiled with coconut milk) for breakfast. The small restaurant (usually called warung) is open in the morning.

f) **Sate** is food with special boiled rice and meat (chicken meat or mutton)

g) **Bakso** (Meat ball) and **Mie ayam** (Chicken noodle) also the most favorite food in Jambi.

2. **Fast Food**
Fast food like fried chicken and Pizza also can be found in Jambi.

1) Kentucky Fried Chicken (Wiltop Trade Center = City Center, JAMTOS Supermarket = Sipin; and Trona Supermarket = Thehok)
2) California Fried Chicken (Abadi Shopping Center next to Abadi Hotel and NurdinHamzah Supermarket = Sipin)
3) Pizza Hut (Matahari Department Store = City Center and Sipin Ujung)
4) Rice Bowl (JAMTOS Supermarket)

6. **SHOPPING MALL**
There are many shopping mall in Jambi.

1) **JAMTOS** (Jambi Town Square)
   JAMTOS sell clothing materials, food, or even secondary needs.
   Located at Jl. Kapten A. Bakaruddin No. 88, Simpang Tiga Sipin, Kota Baru, Kota Jambi, Indonesia (Sipin)
2) **TRONA** (Jambi Prima Mall)
   Same like JAMTOS
   Located at Thehok Jambi.
3) **WTC Batanghari**
   It’s also same like JAMTOS.
   Located at No.17 WTC 36113, Jl. Sultan Thaha, Ps. Jambi, Kota Jambi, Indonesia
4) Tropi, Mandala, Matahari. Those located in city center. You can reach it via angkot or ojek. You can tell them “Pasar”, then every angkot will stop there in ANGKOT Station (terminal).
5) **MITRA BANGUNAN**
   It is a hardware store. You can find it on the way to UNJA. You can reach it with yellow angkot or ojek.
6) Other small hardware store
   There are also some hardware store in Sipin. They sell

7. **Mobile Phone CARD PROVIDER**
There are many SIM card provider in Jambi. You can buy the SIM Card almost everywhere in Jambi.

1. **TELKOMSEL**
Telkomsel has wider coverage in Jambi Province. It is recommended to use this SIM card however in Harapan Forest, Indosat is the only SIM card work properly. It is the most popular SIM card in Jambi province.
Call center : 116
Balance credit : *888#
Website : www.telkomsel.com

2. **XL**
XL has a quite good signal in the Jambi city. But it’s not really good when you go out of the town.
Call center : 817
Balance check : *123#
Website : www.xl.co.id

3. **INDOSAT**
Almost same as XL, but in Harapan Forest, Indosat has a better signal compare than other provider.
Call center : 300 / 100
Balance check : *388#
Website : www.indosat.com

8. **TRAVEL AGENTS**
   - Ceria Abadi
   - PT. Jayapura Jaya raya
   - Saung Bulian
   - etc

9. **COMPUTER SHOP / “Toko Komputer”**
Almost the same with the hardware store, the nearest computer shop are also quite lot found in the Sipin region. Precisely in Jalan .Kolonel abunjani. Or if you want to travel to the city center, it is more commonly found computer shop.

10. **BANK AND MONEY CHANGER**
There is no money changer in Jambi; however, it is possible to change your foreign currency such as Euro, US Dollar, and Singaporean Dollar in several banks in Jambi namely Bank J Trust Indonesia (before : Bank Mutiara); Bank Central Asia (BCA); Bank Internasional Indonesia (BII). You can find the address in google.
The working day of the bank is Monday to Friday (08.00 – 16.00). Saturday-Sunday and public holiday is closed. Many Automatic Teller Machines (ATM) also can be easily found; However, ATM of BCA, Mandiri bank and BNI are the most common.
It is recommended by the CRC 990 management to use BNI bank account.
*for EURO changer, you can only do it in Bank J-Trust Indonesia

11. **HOSPITALS (RUMAH SAKIT)**
   a. **Siloam Hospital Jambi**
   Is the leading hospital in Jambi. It's prime location, next to the Sultan Thaha Airport, positions it is technically well equiped and provides comprehensive medical service.. Its capacity is 24 outpatient clinics, 109 beds, 3 Operating Theatres, a Haemodialysis Unit and an 24 hour Trauma Centre (UGD) as well as ample parking space. SHJB is now equipped with a Philips 64 slice CT-Scan, 1.5 Tesla MRI, Mammography and upgraded Laboratory facilities.

   Based on the international best practice guidelines in relation to the American College of Emergency and the Australasian College of Emergency Model, our Trauma RMOs, nursing and paramedical staff
have been trained to handle heart attacks, strokes and traumas. Each ambulance is fully staffed with an RMO, nurse and paramedic and equipped with AED (Automatic External Defibrillator to stop life threatening cardiac arrhythmias and re-establish an effective rhythm) and emergency kit to handle all emergencies. Located only 5 minutes from the Airport, The real-time Tele-medicine capability and Tele-radiology through digital radiology make it possible that patients in Jambi can have access to experienced specialists in clinical specialties not available there. Clinical information can be transferred through interactive audiovisual media to specialists in our Centres of Excellence (Hub) like SHLV, MRCCC, SHKJ and SHSB to provide consultations on a real time basis for diagnosis, treatment and sometimes procedures. This reduces cost and increases the community’s access to a wide range of highly specialized medical services.

Address : Jalan Soekarno – Hatta, South Jambi
Phone : 0741 5919000
Emergency Number : 1500911

b. Santa Theresia Hospital
Address : Jalan Dr. Sutomo No. 19 Jambi
Phone : 0741 23119

A hospital owned by Police department, it is giving its services to police staffs and family members, it is also giving its services to jambi citizens.

12. POST AND DELIVERY
(a) Post office (Kantor pos)
Pos office is state post which has many services both mail service and other delivery service. The office is easily found in Jambi city and also remote areas in Jambi Province.

(b) TIKI JNE
It is private company and quite reliable for delivery service. It can be found many in Jambi city and in other cities in Jambi.

13. ORIENTATION: CITY ZONES AND THEIR MAINACTIVITIES
a. Thehok
   - Hotel
   - Sultan Thaha Airport
   - Siloam hospital
   - Trona supermarket

b. City Center / “pasar”
The shopping centers mostly located

c. Telanaipura
   - Kampus UNJA telanai
   - Schools
   - Guest house of CRC 990
   - Provincial Governmental Offices

d. Rumah Sakit Bhayangkara Polisi
• Insurances

d. Jelutung
• Business center,
• Banks
• Finances and insurances
• Guest house of CRC 990

• Sipin
• Banks (branch offices)
• Shopping centers and Supermarkets
• JAMTOS Supermarket
• Guest house of CRC 990

14. IMPORTANT PHONE NUMBER AND ADDRESSES

a. Emergency Calls
<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police</td>
<td>23-117, 20-176</td>
</tr>
<tr>
<td>Kebakaran / Fire Brigade</td>
<td>113, 41-171</td>
</tr>
<tr>
<td>Ambulans / Ambulance</td>
<td>118, 61-692</td>
</tr>
</tbody>
</table>

b. Public Service Number

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>PelayananGangguan PLN</td>
<td>0741-667710, 0741-63100</td>
</tr>
<tr>
<td>BandaraUdara Sultan Thaha</td>
<td>0741-572344</td>
</tr>
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</table>

c. Telkom Service Info

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telkom call center</td>
<td>147</td>
</tr>
<tr>
<td>Informasiwaktu / jam</td>
<td>103</td>
</tr>
<tr>
<td>Penerangan</td>
<td></td>
</tr>
<tr>
<td>- Local</td>
<td>108</td>
</tr>
<tr>
<td>- Operator Interlocal</td>
<td>100</td>
</tr>
<tr>
<td>- Operator International</td>
<td>107</td>
</tr>
</tbody>
</table>

d. Services

<table>
<thead>
<tr>
<th>Service</th>
<th>Address</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>COMPUTER SHOP</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Power Computer</td>
<td>Jln. Kolonel Abunjani 26</td>
<td>0741-67951</td>
</tr>
<tr>
<td>Tomart Computer</td>
<td>Jln. Kolonel Abunjani 3</td>
<td>0741-7054000</td>
</tr>
<tr>
<td>Eleven Computer</td>
<td>Jln. Jend. Gatot Subroto 7</td>
<td>0741-7551843</td>
</tr>
<tr>
<td>COURIER SERVICE</td>
<td>Tiki JNE Jalur Nugraha PT</td>
<td>0741-7553429</td>
</tr>
<tr>
<td>FOOD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RM. Sederhana</td>
<td>Jln. Prof. Dr. SumantriBrojonegoro</td>
<td>0741-66666</td>
</tr>
<tr>
<td>RM. Pagi Sore</td>
<td>Jln. Kolonel Abunjani 51</td>
<td>0741-65266</td>
</tr>
<tr>
<td>RM. Aroma Cempaka</td>
<td>Jln. HM. Bafadhal 6 jb</td>
<td>0741-32944</td>
</tr>
<tr>
<td>Pizza Hut</td>
<td>Jln. Jend. Gatot Subroto 44</td>
<td>0741-35322</td>
</tr>
<tr>
<td>KFC</td>
<td>Jln. Sumantri Brojonegoro RT.13</td>
<td>08113249333</td>
</tr>
<tr>
<td>CFC</td>
<td>Komplek Abadi 5-6 Jb</td>
<td>755-2558</td>
</tr>
<tr>
<td>Pempek Selamat</td>
<td>Jln. Sumatri Brojonegoro No. B5</td>
<td>0741-62972</td>
</tr>
<tr>
<td>TAXI/CABS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ceria Taxi</td>
<td>0741-33788, 0741-7172566</td>
<td></td>
</tr>
<tr>
<td>Cempaka Taxi</td>
<td>0741-33334, 0741-23333</td>
<td></td>
</tr>
<tr>
<td>OJEK ONLINE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>-------------</td>
<td>--------</td>
<td></td>
</tr>
<tr>
<td><strong>Grabme</strong></td>
<td><a href="http://www.grabme.co.id">www.grabme.co.id</a></td>
<td>0741-5913795 / 085382611888</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HOSPITAL</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Siloam Hospital Jambi</strong></td>
<td>Jln. SoekarnoHatta Pal MerahJb</td>
</tr>
<tr>
<td><strong>RS. Santa Theresia</strong></td>
<td>Jln. Dr. Soetomo 19 Jambi</td>
</tr>
<tr>
<td><strong>RS. Kambang</strong></td>
<td>Jln Kolonel Amir Hamzah No. 53 Sei Kambang</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>HOTEL</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Golden Harvest Hotel</strong></td>
<td>Jln. Kapt. Pattimura 65 Jb</td>
</tr>
<tr>
<td><strong>Mutiara Hotel</strong></td>
<td>Jln. Kapt. Pattimura 21 Jb</td>
</tr>
<tr>
<td><strong>Novita Hotel (Novotel)</strong></td>
<td>Jln. Jend. GatotSubroto 44 Jb</td>
</tr>
<tr>
<td><strong>Abadi Hotel &amp; Convention Center</strong></td>
<td>Jln. Jend. GatotSubroto 92-98</td>
</tr>
<tr>
<td><strong>Abadi Suite Hotel &amp; Tower</strong></td>
<td>Jln. HMO Bafadhal RT 002</td>
</tr>
<tr>
<td><strong>Wiltopjambi</strong></td>
<td>Jln. Sultan Thaha 17</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TELECOMMUNICATION SYSTEM</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Telkomsel</strong></td>
<td>Jln Yusuf Singedekane</td>
</tr>
<tr>
<td><strong>XL Axiata PT Tbk</strong></td>
<td>Jln. SumantriBrojonegoro 62 Jambi</td>
</tr>
<tr>
<td><strong>XL utama Indonesia</strong></td>
<td>Jln. SlametRiyadi 103 Jambi</td>
</tr>
<tr>
<td><strong>Indosat PT PerseroTbk</strong></td>
<td>Jln. Sri SudewiMaschunSofyan Jambi</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>TRAVEL BUREAUS</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ceria Abadi PT</strong></td>
<td>Jln. Jend. GatotSubroto 92 Jambi</td>
</tr>
<tr>
<td><strong>JayapuraJayaraya PT</strong></td>
<td>Jln. SoekarnoHatta 38</td>
</tr>
<tr>
<td><strong>SaungBulian tours &amp; travel PT</strong></td>
<td>Jln. HalimPerdanaKusuma 19 Jambi</td>
</tr>
</tbody>
</table>

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15. **JAMBI OFFICE OF CRC 990 PROJECT**

**a. Introduction**

The CRC 990 project is carried out by Jambi University and managed by a unit management with the mandate from Jambi University Rector. The Office of CRC 990 is located in Mendalo Campus on the 2nd floor of Agribusiness Development Center (PPA) building. The structure is attached.

The members of unit management consist of lecturers from many faculties in Jambi University which helped fully by secretary and office helpers. The working day of the office is Monday to Saturday. The time is from 08.00 – 16.00 (Monday to Thursday); 08.00 – 11.30 (Friday) and 08.00 – 15.00 (Saturday). While Sunday and public holiday is closed; however, in certain circumstances the office services will be available for 24 hours a day and seven days a week.

**b. Common Directions before and after entering Jambi**

Before coming to Jambi to do the research, all researchers must follow the directions:

1) Inform the counterpart(s) **AND** the unit management Jambi **at latest two weeks before coming to Jambi**; about:
   a. purpose of the visit,
   b. time schedule
   c. research activities,
   d. request for accommodation / transportation

2) **Field activities require a proper research permit.** The coordination office in Bogor has the main responsibility for that – the coordination office in Goettingen will facilitate it.

3) The Jambi office will take care for the local permit process, e.g. registering you at governmental offices such as Police Office,
Immigration, Kesbanglinmas etc. in Jambi Province. The researcher is obliged to fulfill all regulations by respective offices – particularly important deadlines.

4) The researcher shall obey to the counterpart agreement.
5) Obey and respect all values of local traditions, religion, and other beliefs.
6) It is recommended to speak English or German with Jambi University students in Jambi University Campus, so our students have an opportunity to improve also their foreign languages.

c. Guesthouses
The CRC 990 have several guesthouses in Jambi.
1. Guest house of Telanaipura, Mess F & Mess B
   It is located on Telanaipura Campus which has one social room, five sleeping rooms which fully air conditioned, one Kitchen and three toilets. (see housing sheet)

2. Guest house of Humusindo
   It is located on Bungku village which has one social room, six sleeping rooms, kitchen and two toilets outside sleeping rooms.

3. Guest house of Pauh (Batu Kucing)
   Desa Batu Kucing kecamatan Pauh, Sarolangun. It is located 2 km from Pauh. It is nice wooden house which has two times fivesleeping rooms, one social room, kitchen, and two times two toilets.

d. Unit Management Office (UMO) address
Gedung UPT Laboratorium Dasar dan Terpadu lantai 2, Jalan Raya Jambi – Muara Bulian KM. 15, Kampus Mendalo Darat, Universitas Jambi.

e. Contact Person sof UMO:
   Rizky Febrianty, HP. 085266003160;
   email: msrir0302@gmail.com / rfebria@gwdg.de
   Megawati, HP. 082175030330
   Email: mega.umcrc990@gmail.com
   Yuking Linatra, HP. 085382803520
   Email: yuking.umcrc990@gmail.com
   Muhammad Fahrozi, HP. 085266250063
   Email: financial.umcrc990@gmail.com
   Bambang Irawan (Coordinator of CRC990 Jambi, HP. 085266024273;
   email: irawanbam@yahoo.com